



GRETA Loader | Installation and usage

Installation on PC

Download the GRETA loader zip-file and extract the executable file to your desktop. Run the *GRETA_FW Loader_Setup.exe* and follow the on-screen instructions for the installation. If you change the given installation path please make sure you make a note of the new location.

After a successful installation you will find the loader software under **START menu > Possio > GRETA Loader**.

The latest GRETA firmware will always be available for download at www.possio.com/greta_support. When downloading make sure to you make a note of where the file is being saved. We recommend you to save the file in the same directory as the loader e.g. `c:\program files\Possio\GRETA`.

Upgrading GRETA

Once the GRETA Loader software installed you can connect GRETA using the USB cable.

You will now have to manually select the firmware file for upgrading your GRETA. Click the file menu and choose Open or just press Ctrl +O. Locate the firmware, click it and press OK. Alternatively, you can just double-click the firmware file.

Make sure you have the fax within arm length. Click on the big Download button in the main GRETA Loader window. A window titled "Reset" pops up requesting you to click Ok and then resetting the fax. Click on the OK button and immediately press simultaneously down the keys 1 * C on the fax machine to reset it. The new software should now begin transmitting to the fax. It takes awhile and you can follow the progress in the bottom half of the main Loader window. During transmission the LCD display will show F/W Loading.... Do not touch any keys on the fax until transmission is 100%.

If the Stop button is clicked on in the main loader window, or if any of the keys on the fax are pressed, the transmission will be interrupted and the software in the fax will be corrupt, thus making the fax unusable. If this happens the fax software will have to be reloaded, follow the steps above.

Once the upgrade is complete a new pop-up window titled Complete will appear. Press the OK button and once again reset (1 * C) the fax.

Congratulations! Your GRETA is now upgraded with the latest firmware.

Should you disconnect GRETA or the USB cable from your computer before shutting down GRETA Loader an error message will appear. This error message only tells you that the connection to GRETA has been last. Just ignore the message and press OK.

For future software releases the existing Loader application can be used together with a new rse-file (for example xx.rse). This, and other useful information, can be found on our website www.possio.com

Uninstallation

Should you wish to uninstall the Loader software from your computer after successfully upgrading your fax, go to **Start menu > Control Menu > Add and remove Programs**.

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